



NEON PRODUCTS WARRANTY POLICY

France Lighting Solutions, a Marmon Power Systems brand, warrants to the original purchaser the following products to be free from defects in material and workmanship for two years from the manufacturers date code. This warranty is conditional based upon proper installation, use and maintenance of the product. This warranty is not applicable to any product not installed and operated in accordance with France Lighting Solutions specifications and connection diagrams or which have been subjected to abnormal operating conditions.

Limitation of Liability

NO OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL EXIST IN CONNECTION WITH THE SALE OR USE OF SUCH PRODUCTS. All claims under this warranty must be made in writing and delivered to the Company prior to the expiration of the established warranty period from the date of manufacture. France Lighting Solutions will require all products be returned for inspection before any claim can be paid.

Usage

This warranty is conditional based upon proper use, installation and wiring in accordance with instructions provided, and use in applications and environmental conditions for which they were designed. This warranty does not apply to any abnormal use or any installations which do not comply with the National Electrical Code, Underwriters Laboratory Standards, Canadian Standards Association or any local or regional code guidelines. France technical support is available to assist with any information or troubleshooting assistance as may be required.

Warranty Claims

Upon receipt of the product, the Company shall inspect the part(s) claimed to be defective, and shall repair, or at its option, replace, free of charge, any part(s) determined to have been defective at the time of shipment from the factory. If circumstances are such as to preclude the remedying of warranty defects by repair or replacement, the Company shall, upon the return of the products, refund to buyer any part of the purchase price paid to the Company for the stated products. Inspection shall be performed at the Company's plant or at such other place as may be designated by the Company; and, freight for returning products for inspection shall be paid by the buyer.

The foregoing states the sole and exclusive remedy for any breach of warranty or for any other claim based on any defect in, or non-performance of, the products, whether sounding in contract, warranty or negligence. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE COMPANY SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATING TO, ANY SUCH BREACH OF WARRANTY OR CLAIMED DEFECT IN, OR NON-PERFORMANCE OF, THE PRODUCT.

This warranty policy offers prorated warranty coverage for up to two years from the date of purchase. The value of any approved refund is reduced by 25% every six months, based on the eligibility requirements listed below.

FRANCE CLASSIC NEON WARRANTY	
Prorated Warranty Coverage for up to 2 Years	
0-6 Months	100% of Original Price
6-12 Months	75% of Original Price
12-18 Months	50% of Original Price
18-24 Months	25% of Original Price
After 24 Months	No Refund

No refund is offered for original shipping fees or charges incurred by customer or distributor for shipping material to Marmon Power Systems in any manner other than that shown on the RGA.

NOTE: Warranty credit will not be given for units that have been altered in the field or show evidence of misuse.



LED PRODUCTS WARRANTY POLICY

France Lighting Solutions, a Marmon Power Systems brand, warrants to the original purchaser the following products to be free from defects in material and workmanship from the manufacturers date code and for the warranty period stated below. This warranty is conditional based upon proper installation, use and maintenance of the product. This warranty is not applicable to any product not installed and operated in accordance with France Lighting Solutions specifications and connection diagrams or which have been subjected to abnormal operating conditions.

Limitation of Liability

NO OTHER WARRANTY, WHETHER EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL EXIST IN CONNECTION WITH THE SALE OR USE OF SUCH PRODUCTS. All claims under this warranty must be made in writing and delivered to the Company prior to the expiration of the established warranty period from the date of manufacture. France Lighting Solutions will require all products be returned for inspection before any claim can be paid.

Usage

This warranty is conditional based upon proper use, installation and wiring in accordance with instructions provided, and use in applications and environmental conditions for which they were designed. This warranty does not apply to any abnormal use or any installations which do not comply with the National Electrical Code, Underwriters Laboratory Standards, Canadian Standards Association or any local or regional code guidelines. France technical support is available to assist with any information or troubleshooting assistance as may be required.

Warranty Claims

Upon receipt of the product, the Company shall inspect the part(s) claimed to be defective, and shall repair, or at its option, replace, free of charge, any part(s) determined to have been defective at the time of shipment from the factory. If circumstances are such as to preclude the remedying of warranty defects by repair or replacement, the Company shall, upon the return of the products, refund to buyer any part of the purchase price paid to the Company for the stated products. Inspection shall be performed at the Company's plant or at such other place as may be designated by the Company; and, freight for returning products for inspection shall be paid by the buyer.

The foregoing states the sole and exclusive remedy for any breach of warranty or for any other claim based on any defect in, or non-performance of, the products, whether sounding in contract, warranty or negligence. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, THE COMPANY SHALL UNDER NO CIRCUMSTANCES BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER ARISING OUT OF, OR IN ANY WAY RELATING TO, ANY SUCH BREACH OF WARRANTY OR CLAIMED DEFECT IN, OR NON-PERFORMANCE OF, THE PRODUCT.

FRANCE LED SOLUTIONS WARRANTIES						
	Standard Warranty		Extended Warranty		France System Warranty	
France LED Models	Standard Product	Standard Labor	Extended Product	Extended Labor	France System Product	France System Service
France TruBrite Sign Kits	5 years 100% of cost	1 year \$500 per site	N/A	N/A	N/A	N/A

FRANCE LED POWER SOLUTIONS WARRANTIES				
	Standard Warranty		Extended Warranty	
France Products	Standard Product	Standard Labor	Extended Product	Extended Service
France TruPower Power Supplies & Fast Paks	5 years 100% of cost	1 year \$100 per site	5 years 100% of cost	5 year \$50 per power supply Maximum \$250 per site
	France System Warranty			
	France System Product		France System Service	
	7 years 100% of cost		7 year \$50 per power supply Maximum \$250 per site	

STIPULATIONS

Extended Warranty: This applies when paired up with any LED modules / Sticks in the market place.

France System Warranty: This applies when paired up with France TruLume LED modules / TruConnect Cabinet System / TruConnect Retrofit System.

No refund is offered for original shipping fees or charges incurred by customer or distributor for shipping material to Marmon Power Systems in any manner other than that shown on the RGA.

NOTE: Warranty credit will not be given for units that have been altered in the field or show evidence of misuse.